

Pet-friendly Room Policy for Use

We ask that guests observe the following rules in order to ensure a pleasant stay for one and all at the Hotel.

1. As Pet-friendly Rooms (hereinafter referred to as “the Guest Rooms”) are for the exclusive use of owners of dogs and cats, stays by guests with other animals are generally not permitted.

2. As pets are considered cherished family members, the Guest Rooms are for stays by guests with pets (dogs and cats) of varying breeds. We have established the following conditions for use so that we can properly maintain the Guest Rooms.

- (1) Only pets normally kept indoors are allowed, and the maximum number of accompanying pets per Guest Room is limited to two.
- (2) The pet must be at least one year old and potty-trained.
- (3) The pet must have received at least five mixed vaccines and rabies vaccine (dogs) and at least three mixed vaccines (cats).
- (4) Make sure to bring your immunization certificate on the day of your stay. Please note that you may be asked to present the vaccination certificate during your stay.
- (5) Dog registration completed at a public health center is required.
- (6) Please refrain from bringing pets in heat.
- (7) Pets possibly infected with a contagious disease are not permitted.
- (8) Dogs must be trained not to bark unnecessarily.
- (9) Pets must have received flea treatment.

3. In order to ensure that all guests are guaranteed a pleasant stay at the Hotel and in the Guests Rooms, we ask that you observe the following rules before and during your stay. Failure to comply with these rules or the provision of false information may result in the Hotel refusing to allow the use of the Guest Rooms, or if guests have already checked in, asking the guests to leave.

- (1) Please make sure that your pet has been shampooed and bathed prior to departure on your trip.
- (2) Upon entering the room, please make use of the dedicated washing area to make sure

that your pet's paws are clean.

(3) Please make sure to dispose of any loose hair that has been shed by your pet and wipe up any grime left by your pet.

(4) Please make sure that your pet does not defecate or urinate in plantings or walkways.

(5) Please exercise responsibility in collecting poop your pet might leave during walks and then dispose of it in the dedicated poop disposal box in the Guest Room.

(6) Pets are not permitted entry into the bathing room or bathtub in the Guest Room, nor in beds or bedding.

(7) All public spaces such as the Hotel lobby, corridors, the restaurant, and communal bathing areas are off limits to pets.

(8) Please bring food for your pet.

(9) In principle, guests are asked to refrain from leaving the pet alone in the Guest Room. However, when using the restaurant or communal bathing area, please prevent your pet from leaving the Guest Room by keeping it in the pet play area or in the cage that you bring with you.

(10) Cat cages are not available at the Hotel. Please bring your own carrier if you intend to bring your cat with you.

(11) To ensure safety, please be sure to remove your pet from its leash when using the pet play area.

(12) Please always make sure to keep your pet in your arms or on a leash when moving around in the Hotel. (Keep your pet close to you by holding the leash in manner that keeps the leash short.)

(13) Please be aware that if your pet should cause any damage to furniture, fixtures, fittings, bedding, or other articles, as the owner, you may be charged for the cost of repair or for other expenses.

(14) When checking in and out, please make sure that only the owner of the pet completes the procedures at the Front Desk, as pets are not permitted inside that part of the Hotel.

4. Please make sure that all Guest Room furnishings are returned to their original positions after use.

5. The Guest Rooms are provided so that guests can stay with their pets. They are not facilities for leaving pets alone. As such, guests are asked to exercise all responsibility for the care of their pets. Should your pet be involved in an unforeseen accident in the course of use of the Guest Room, the Hotel will not be held liable for compensation for damages not attributable to the Hotel. The Hotel will also not be liable for any consequences that result

from pet-related disputes between guests that are not attributable to the Hotel.

■Pet amenities available■

- Pet play area (for dogs)
- Poop disposal box
- Vacuum cleaner
- Pet pads
- Feeding and water dishes
- Wet wipes
- Pet towel
- Hair dryer

■Size of pet play area■

- Width

120 cm

- Depth

80 cm

- Height

90 cm